

## Notice of Nondiscrimination

Northriver Primary Care Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Northriver Primary Care Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Northriver Primary Care Associates provides free access to aids and services to people with disabilities to communicate effectively with us, such as:

- o Qualified sign language interpreters
- o Written information in other formats (large print, audio, accessible electronic formats, other formats)

Northriver Primary Care Associates provides free access to language services to people whose primary language is not English, such as:

- o Qualified interpreters
- o Information written in other languages

If you need these services, contact NorthRiver Primary Care Associates' Compliance Officer/Administrator.

If you believe that Northriver Primary Care Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Attn: Compliance Officer at Northriver Primary Care Associates

Mailing Address: 1325 McFarland Blvd. Suite 104, Northport, AL 35476

Telephone: 205-330-5266

Fax: 205-330-9915

Email: [info@northriverpca.com](mailto:info@northriverpca.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Northriver Primary Care Associates' Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-205-330-5266
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-205-330-5266.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-205-330-5266.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-205-330-5266.
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-205-330-5266.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-205-330-5266.
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 5266-330-205-1 (رقم هاتف الصم والبك).

Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-205-330-5266まで、お電話にてご連絡ください。
Hindi	लागूहोने योग्य संघीय नाग रक अधिकार कानून का पालन करता है और जाति, रंग, रा ीय मूल, आयु, विकलांगता, या लिंग के आधार पर भेदभाव नह करता है। 1-205-330- 5266.
Gujarati	સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-205-330-5266.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-205-330-5266.
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-205-330-5266.
Laotian	ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄຸມ່ນມີ ພ້ອມໃຫ້ທ່ານ. ໂທ 1-205-330-5266.
Tagalog - Filipino	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-205-330-5266.
Turkish	DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-205-330-5266.
Urdo	خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں 1-205-330-5266 دستیاب ہیں۔ کال کریں
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-205-330-5266